Floor Care Specialist Extends Tile and Grout Cleaning Reach in Phoenix Area

Excel Floor Care, a floor cleaning specialist operating since 2011, has announced an expansion of its tile and grout cleaning services in Gilbert, Arizona. The company, which serves residential, rental, and commercial properties across the Phoenix metropolitan area, now offers its services to a broader range of clients in Gilbert and nearby communities including Mesa, Chandler, and Scottsdale. The expansion is intended to support homeowners, rental property managers, and commercial establishments in these areas.

The company's service lineup includes carpet cleaning, grout sealing, hard surface cleaning, and pet odor remediation. Its approach to tile and grout cleaning relies on hot water extraction technology, which is used to address traffic-lane soil, localized spots, and cleanable odor sources. Excel Floor Care also conducts inspections and applies targeted treatments based on surface type and contamination depth. The company notes that different tile installations and grout types require customized cleaning solutions.

Excel Floor Care Expands Tile and Grout Cleaning Services in Gilbert, Arizona. The announcement, made on September 14, 2026, highlights the company's focus on floor cleaning exclusively, without branching into other home maintenance services. This specialization allows the company to concentrate its resources on developing effective cleaning methods for various floor surfaces, particularly tile and grout, which are common in both residential and commercial settings in the region.

Understanding Tile and Grout Cleaning

Tile and grout cleaning is a specialized field within the broader floor care industry. Unlike simple surface cleaning, effective tile and grout maintenance requires understanding the porous nature of grout and the varying finishes of tile. Grout, being a cement-based material, can absorb dirt, oils, and moisture over time, leading to discoloration and potential microbial growth. Regular cleaning can help maintain the appearance and hygiene of tiled areas, but deep cleaning often requires professional equipment and expertise.

Hot water extraction is one method used in professional tile cleaning. This technique involves applying hot water and cleaning solutions to the tile and grout, then extracting the dirty water along with loosened soil and contaminants. The process can be effective for removing ground-in dirt from high-traffic areas and for addressing spots that have set in over time. It also helps in reducing odors that may have been absorbed by the grout.

The Importance of Customized Approaches

Not all tile installations are the same. The type of tile, the width of grout lines, the sealant used, and the overall condition of the floor all influence the appropriate cleaning method. For instance, ceramic tile may respond differently to cleaning agents than natural stone tile. Similarly, grout that has been sealed may require different treatment than unsealed grout. A one-size-fits-all approach can lead to incomplete cleaning or even damage to the surface.

Professional floor care companies typically assess these factors before beginning work. Inspection allows them to identify the specific materials involved and the depth of contamination. Based on that assessment, they can select the right cleaning agents and equipment. This tailored approach helps ensure that the cleaning is effective without harming the tile or grout.

Commercial Tile Cleaning Considerations

Commercial tile cleaning presents its own set of challenges. In commercial settings, floors often endure high foot traffic, heavy equipment movement, and spillages from food, beverages, or chemicals. These factors can lead to stubborn stains and rapid soiling. Regular maintenance is important to keep commercial floors looking professional and to prevent slips and falls caused by greasy or wet surfaces.

Commercial tile cleaning services typically involve more frequent cleaning schedules than residential ones. They may also require the use of stronger cleaning agents or different equipment to handle the volume of soil. Some commercial facilities, such as restaurants or medical offices, have specific hygiene standards that must be met. Professional cleaners trained in commercial work understand these requirements and can adapt their methods accordingly.

Another factor in commercial tile cleaning is the need to minimize disruption to business operations. Many commercial cleaning services offer after-hours or weekend appointments to avoid interfering with work or customer traffic. This flexibility is often a key consideration for property managers and business owners when selecting a cleaning provider.

Grout Sealing and Longevity

Grout sealing is a service that can extend the life of tile installations. Sealants create a protective barrier on the grout, making it less porous and more resistant to staining and moisture absorption. Sealing is typically recommended for new tile installations, but it can also be applied to existing grout after a thorough cleaning. The sealant needs to be reapplied periodically, as it wears away over time with foot traffic and cleaning.

For property owners and managers, investing in grout sealing can reduce the frequency of deep cleaning needed. It also helps maintain the visual appeal of tiled areas by keeping grout

lines looking clean and uniform. Some floor care companies include grout sealing as part of their tile cleaning service or offer it as an add-on.

Pet Odor Remediation

Pet odors can be a challenge in both residential and commercial properties. Urine and other biological contaminants can seep into grout and tile surfaces, causing persistent smells. Standard cleaning may not be sufficient to neutralize these odors, especially if they have been present for a long time. Professional pet odor remediation involves cleaning the affected areas with specialized products that break down the odor-causing compounds at a molecular level.

Hot water extraction can be effective in this context as well, as it helps flush out contaminants from deep within the grout. In some cases, multiple treatments may be necessary to fully eliminate the odor. Property owners dealing with pet odors often seek professional help because DIY methods may only mask the smell temporarily.

Expanding Service Areas

Excel Floor Care Expands Tile and Grout Cleaning Services in Gilbert, Arizona. The expansion into additional communities within the Phoenix metropolitan area reflects a growing demand for specialized floor care services in the region. As more homeowners and businesses invest in tile flooring, the need for professional cleaning and maintenance continues to rise. Companies that offer comprehensive floor care, from cleaning to sealing to odor remediation, are well positioned to meet this demand.

For residents and property managers in Gilbert and surrounding areas, the expanded availability of tile and grout cleaning services means more options for maintaining their floors. Whether for a single-family home, a rental property, or a commercial establishment, access to professional cleaning can help preserve the value and appearance of tile installations over the long term.