

Business Name: BeeHive Homes of Crownridge Assisted Living & Memory Care

Address: 6919 Camp Bullis Rd, San Antonio, TX 78256

Phone: (210) 874-5996

BeeHive Homes of Crownridge Assisted Living & Memory Care

We are a small, 16 bed, assisted living home. We are committed to helping our residents thrive in a caring, happy environment.

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6919 Camp Bullis Rd, San Antonio, TX 78256

Business Hours

- Monday thru Saturday: 9:00am to 5:00pm

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Choosing an assisted living community is among those choices that looks easy on paper and feels heavy in real life. Sales brochures, sites, and tours all reveal the same smiling homeowners, the exact same staged activity pictures, the same pristine lobby. Yet you might go out of one building with a knot in your stomach and leave another sensation unusually reassured, even if you can not rather explain why.

Those gut feelings generally respond to genuine signals. Over the years, working with households and checking out dozens of senior care settings, I have actually learned that the most crucial indications are often small and simple to miss. This guide concentrates on those quieter signs, the ones that hardly ever appear in marketing materials but state a lot about daily life for your parent or spouse.

I will assume you currently understand the essentials: look at licensing, compare expenses, review care levels, and inquire about staff ratios. Belongings, yes, however insufficient. The difference between "sufficient" and "exceptional" assisted living frequently appears in the details, especially around culture, consistency, and how individuals really act when nobody is attempting to impress you.

Why the covert signs matter more than the sales pitch

A good assisted living or respite care stay does more than keep an individual safe. It maintains identity. It supports everyday dignity. It develops a rhythm that seems like living, not just being housed.

Most poor experiences do not come from one significant event. They grow from hundreds of small issues that never get repaired: unanswered call bells, rushed showers, meals that show up cold, staff turnover, complicated rules. On the other hand, the majority of positive stories share a pattern of strong relationships, predictable routines, and a culture that values senior citizens as whole people.

Those patterns are tough to evaluate from a pamphlet. You see them finest by checking out, observing, and asking [respite care](#) the right kinds of questions.

First impressions that in fact predict quality

Families typically observe design, furniture, or the size of the lobby. Those things matter less than you may believe. When you first stroll in, pay attention to a couple of subtler clues.

How staff welcome you and others

Reception is your very first casual test. Not of hospitality as a performance, but of the neighborhood's default tone.

If the front desk person looks up, makes eye contact, and acknowledges you within a couple of seconds, it informs you that visitors and households are expected and welcome. If you see personnel walking by homeowners in the hallway, notice whether they use names, touch a shoulder, or use a quick hello without prompting.

You want to see heat that looks practiced in the best method, as if individuals have been doing it for a while, not just turning it on when a manager walks by.

A few real life indications I have found trustworthy:



1. Staff talk to locals before they speak about residents. For instance, a caretaker sees you near a resident and states, "Hi Mrs. Lewis, your child is here," before they welcome you.
2. Housekeepers and maintenance workers interact comfortably with residents, not just care assistants and nurses. In the very best assisted living communities, every department sees itself as part of senior care, not just the medical team.
3. When someone asks for assistance, staff do one of two things: help instantly, or clearly hand off with a name and a time frame. You rarely hear, "That's not my task."

If you hear personnel utilizing labels like "sweetheart" or "honey" for everybody, that can be a yellow flag. Some citizens like it, but generic animal names can signal a culture that treats elders as a group instead of distinct people.

The sound and pace of the building

Stand quietly for a minute in a central corridor or near the dining room. What you hear tells you a lot.

Healthy noise is scattered: conversation at various volumes, a television in a lounge, meals from the kitchen area, far-off laughter. The rate should feel active but not frantic.

Two extremes worry me. The very first is heavy silence in the middle of the day. When there are lots of individuals in a building and you barely hear a voice, it frequently suggests most locals are separated in their rooms or sedated. The second is constant screaming, alarms, or staff shouting over each other, which might show understaffing or bad organization.

Background music can be another idea. If music is blasting in every corridor from a central speaker, with no way to escape it, that do not have of option can be tough for people with dementia or hearing loss. Thoughtful neighborhoods keep any music moderate and focused on common locations, or let homeowners manage it in their own space.

How citizens really look and move

You can find out more from watching residents for ten minutes than from an hour in the administrator's office.

Grooming and clothing

No one is completely presented throughout the day, however you must see more "put together" than "ignored." Search for:

- Clean, seasonally appropriate clothes, not pajamas at 2 pm unless the individual is plainly unwell.
- Combed hair, trimmed nails, tidy glasses.
- Mobility help (walkers, wheelchairs) gotten used to an affordable height, not clearly too low or too high.

If you regularly see food stains, bare feet in wheelchairs, or the very same clothing day after day on different visits, that signals faster ways in standard elderly care.

Posture and positioning

Residents seated in loungers or wheelchairs inform their own story. Comfy individuals shift positions, communicate with others, or view what is going on. If you see a number of individuals plunged over, moving out of chairs, or parked in hallways dealing with the wall, that suggests a job driven frame of mind: get everybody "out" rather of support them to engage.

On the other hand, in strong communities you will discover personnel changing pillows, repositioning citizens without being asked, and asking, "Is that chair still comfortable or should we attempt something else?" Those small interactions reveal that convenience and dignity are ongoing priorities, not just box checking.

The psychological temperature

Pay attention to faces. Are locals primarily neutral to content, or do lots of look distressed or upset? One or two upset individuals is normal in any setting. A pattern of anxious or tearful faces is worthy of more questions.

Try to catch a small group chat or an activity in development. Individuals do not need to look pleased, however you want to see some eye contact, some small talk, some gentle teasing. In excellent assisted living environments, residents form micro communities: two poker buddies, three ladies who fulfill for coffee, the gentleman who shares his morning newspaper.

These informal connections are the backbone of senior care. If everyone appears alone in a crowd, the structure might exist but the social material is thin.

Staff behavior when they are not "on phase"

Almost every community puts its finest people on an official tour. The genuine assessment starts when you wander a bit.

What you see in corridors and at shift change

Ask if you can walk from one end of the building to the other, ideally throughout a shift period like late morning or mid afternoon. As you walk:

- Notice if call lights seem to stay on for long stretches. A couple of minutes is fine, fifteen is not.
- Listen for how staff speak with each other. Jokes and small talk are regular, however continuous grievances or sarcasm about locals are a red flag.
- Watch whether personnel walk briskly but with function, or appear hurried, scattered, and behind.

Shift modification is especially informing. In much better run communities, staff arrive a couple of minutes early, get report, and entrust visible, organized handoffs. If you see late arrivals, confusion, or staff debating who is covering whom, it might indicate persistent understaffing or bad leadership.

Consistency of faces

Ask the very same concern of a minimum of 2 people on different days: "The length of time have you worked here?" Pay special attention to frontline caretakers, not just managers.

A mix of tenured staff (2 years or more) and a few newer faces is regular. If almost everybody you talk to has actually been there less than 6 months, the culture might be driving them away. Steady groups generally equate into more constant care, fewer medication errors, and better relationships with families.

Also ask, "If my mom requires help in the night, who comes?" You desire a clear, positive reaction that mentions specific roles, not fuzzy referrals like "whoever is offered."

How leadership speak about problems

You will get more useful details by asking about what has actually gone wrong than about what works out. Every assisted living community has actually had grievances, difficult households, and crises. What matters is how they respond.

I typically recommend this concern: "Tell me about a time in the last year when you made a mistake with a resident or a household was dissatisfied. What took place and what did you change after that?"

Strong leaders can offer you a particular example, even if they anonymize details. They may explain a missed shower, a medication timing concern, a dispute about a roomie, or a fall. Then they explain what they did differently: adjusted staffing on a shift, added a check to medication passes, altered how they communicate.

Be mindful if a manager claims, "We actually have actually not had any serious grievances," or quickly blames "tough families" without any reflection. That type of answer informs you more about defensiveness than about safety.

Another great question is, "What kind of resident is not a great fit here?" Honest communities will confess limitations. They may discuss that they can not securely handle aggressiveness, two individual transfers, or extremely intricate medical needs. If the response seems like, "We can handle whatever," dig deeper.

Food, hydration, and the untidy reality of dining

Meals are central to life in assisted living. They are one of the couple of daily events everyone shares. A refined menu is less important than how food and mealtimes actually feel.

Observe a meal from doorway to dessert

If possible, visit throughout lunch or supper and ask to stay through the whole meal. Keep in mind when homeowners begin getting in the dining-room and for how long it takes for everyone to be served.

Three things generally anticipate fulfillment with dining:

First, timing. A lot of citizens ought to be seated and consuming within about 30 to 40 minutes of the published start. Longer hold-ups create agitation, particularly for people with dementia or diabetes.

Second, choice. Even in modest neighborhoods, there need to be more than one alternative. Try to find an alternate menu with simple products like sandwiches, eggs, soup, or salad. Ask if citizens can switch sides, request smaller portions, or have preferences honored over time.

Third, support. Enjoy how personnel assist people who can not feed themselves easily. Excellent practice includes sitting at eye level, cueing gently, and pacing bites to the resident's rhythm. If you see plates removed quickly from slow eaters, or personnel standing over locals while feeding them like a task to end up, anticipate the same when you are not there.

Hydration is another underappreciated detail. Inspect if you see water or other beverages available beyond meals: pitchers in lounges, hydration stations, or staff routinely providing beverages throughout the afternoon. Dehydration adds to falls, confusion, and urinary infections, yet in numerous assisted living homes it receives less attention than it should.

Activities that feel like real life, not just calendar filler

Most activity calendars look outstanding: bingo three times a week, crafts, film night, workout class. What matters is whether residents in fact attend and whether the shows meets their energy levels and interests.

Look for at least some of the following:

- Activity spaces that are in fact in use. A room loaded with craft products that constantly sits dark informs you activity personnel are extended too thin or citizens are not engaging.
- One to one or small group options for individuals who do not enjoy big events. These may consist of room visits, brief walks, or peaceful reading sessions.
- Activities that show homeowners' backgrounds. If many citizens matured in your area, you might see reminiscence groups with old area pictures, or visitor speakers from nearby organizations.

Ask the activity director, "Can you inform me about one resident whose involvement changed with time?" The best ones can explain coaxing a withdrawn individual into small actions: very first sitting near the group, then joining a game, later on assisting lead something. That reveals both persistence and skill.

Pay attention, too, to how the neighborhood accommodates differing cognitive levels. If everybody is used the same program, those with amnesia might be overwhelmed while others are tired. Thoughtful assisted living homes and memory care systems develop layered options so everyone can discover something suitable.

The less attractive however important details

Some of the greatest predictors of quality in elderly care are boring on the surface. They do not produce shiny images, yet they greatly influence everyday convenience and safety.

Cleanliness that feels resided in, not staged

Of course you desire a tidy structure. But not health center sterilized, and not "cleaned just where visitors go."

When you tour, nicely ask to see a room that is not yet prepared for relocation in, an energy closet, or a staff area. You are not attempting to invade privacy, simply to see if neatness extends beyond public view.

Some specifics that typically separate solid neighborhoods from marginal ones:

- Odors that specify and momentary, not general and constant. A quick odor near a resident's space might simply imply someone had a mishap and it is being managed. A consistent smell in hallways or common areas indicate deep cleansing shortcuts or chronic incontinence that is not well managed.
- Bathroom information, like grab bars that feel strong, shower chairs in excellent condition, and non slip mats that lie flat. These are small but important safety features.
- Laundry practices. Ask how they track clothes so it does not disappear, and whether households can select to handle laundry themselves. Frequent lost items are a typical grievance and can be reduced with good systems.

Medication management without mystery

Medication errors are one of the most major dangers in assisted living. You do not require to become a professional pharmacist, but you must understand how a neighborhood organizes this part of senior care.

Good questions include:

- Who actually gives medications? Accredited nurses, medication aides, or a mix? What training do med assistants get, and how often?
- How do you handle new prescriptions, dosage changes, or hospital discharges?
- What happens if my parent refuses a medication?

Listen for structured, stepwise answers, not vague guarantees. For example, a nurse may explain check, electronic medication records, and documented follow up when a dose is missed out on. The more plainly they can describe the process, the most likely it exists in reality.

Family interaction and conflict handling

Family relationships are hardly ever easy. Assisted living staff work in that complexity every day. You want a community that invites your participation, sets clear limits, and remains consistent when differences arise.

Notice how individuals respond when you ask direct questions. Do they appear a little safeguarded, as if they stress you are out to catch them? Or do they lean in, explore your concerns, and offer particular examples?

One dry run: ask, "If I call with a non urgent question, how soon should I anticipate a reaction, and from whom?" Strong neighborhoods have a specified channel, typically a nurse or care organizer, and an amount of time such as "within 24 hours." They might also welcome you to routine care conferences or family meetings.

Ask about how they handle major occurrences or injuries. Who calls you, how rapidly, and what information they offer. If your loved one will utilize respite care initially, utilize that short stay to evaluate whether their interaction guarantees match your actual experience.

Conflict is unavoidable. What matters is whether the neighborhood treats it as an intrusion or as part of the work. When personnel can state, "We had a difficult conversation with a son last week, here is how we worked it through," you are hearing experience, not theory.

Using respite care as a trial run

Short term stays are an underrated tool. Respite care allows somebody to experience the rhythms of a location without the emotional weight of an irreversible move. It also gives the community an opportunity to comprehend your loved one's needs more fully.



If possible, arrange a 1 to 4 week respite stay before making a long term choice. During that period, take note of:

- How your loved one looks and sounds when you visit at various times of the day.
- Whether staff start to utilize their favored name, remember regimens (for example, coffee with 2 sugars), and expect needs.
- Any changes in state of mind, appetite, sleep, or mobility.

It is regular to see some preliminary adjustment stress. Many people feel disoriented for the first few days. The key concern is whether there is a trend toward more convenience and structure, or whether confusion and distress stay high.

Use that time to test communication, test reaction to issues, and see how the neighborhood behaves once the "new resident" glow uses off.

Balancing desires, needs, and reality

Every household deals with trade offs. Perhaps the very best staffed neighborhood is farther than you want to drive. Possibly the friendliest staff operate in an older building with smaller spaces. Possibly your parent prefers one location while you prefer another.

It can assist to distinguish what is really non negotiable from what is merely preferable. Security, self-respect, and sufficient staffing fall in the very first classification. Decoration, view, and even some features often fall in the second.

When you discover a location that feels human, where personnel appear to like both their work and individuals they serve, that generally matters more than a fireplace in the lobby or a medical spa menu of services.

One simple list many families use throughout tours concentrates on five core measurements:



1. Safety in daily routines, including fall avoidance, medication management, and emergency response.
2. Respect in interaction, from front desk to caregivers to managers.
3. Engagement in life, through relationships, activities, and choice.
4. Reliability of personnel, reflected in consistency, tenure, and how they react when things go wrong.
5. Fit of worths, such as mindset toward self-reliance, privacy, pets, or spiritual practices.

When two communities look comparable on paper, revisit them with these in mind and let your observations, and your loved one's impressions, guide you.

Final ideas: viewing what individuals do, not only what they say

An excellent assisted living home does not look ideal. You may see a call light stay on a bit too long, a team member having an off minute, or a resident who is having a hard day. That is reality. The question is whether the hidden culture is strong enough to absorb those bumps and restore balance.

Look carefully at how individuals behave when they think no one crucial is enjoying. The house cleaner who pauses to align a blanket, the nurse who listens thoroughly to a confused resident, the receptionist who knows everyone's schedule by heart, the activity aide who comes in on a day off for a resident's birthday: those unscripted gestures are the genuine procedure of senior care.

If you notice those kinds of minutes generally, you are most likely standing in a location where your parent or partner can not just be safe, however likewise be known. And that is the peaceful, hidden promise of a truly terrific assisted living home.

BeeHive Homes of Crownridge Assisted Living has license number of 307787

BeeHive Homes of Crownridge Assisted Living is located at 6919 Camp Bullis Road, San Antonio, TX 78256

BeeHive Homes of Crownridge Assisted Living has capacity of 16 residents

BeeHive Homes of Crownridge Assisted Living offers private rooms

BeeHive Homes of Crownridge Assisted Living includes private bathrooms with ADA-compliant showers

BeeHive Homes of Crownridge Assisted Living provides 24/7 caregiver support

BeeHive Homes of Crownridge Assisted Living provides medication management

BeeHive Homes of Crownridge Assisted Living serves home-cooked meals daily

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BeeHive Homes of Crownridge Assisted Living is described as a homelike residential environment

BeeHive Homes of Crownridge Assisted Living supports seniors seeking independence

BeeHive Homes of Crownridge Assisted Living accommodates residents with early memory-loss needs

BeeHive Homes of Crownridge Assisted Living does not use a locked-facility memory-care model

BeeHive Homes of Crownridge Assisted Living partners with Senior Care Associates for veteran benefit assistance

BeeHive Homes of Crownridge Assisted Living provides a calming and consistent environment

BeeHive Homes of Crownridge Assisted Living serves the communities of Crownridge, Leon Springs, Fair Oaks Ranch, Dominion, Boerne, Helotes, Shavano Park, and Stone Oak

BeeHive Homes of Crownridge Assisted Living is described by families as feeling like home

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BeeHive Homes of Crownridge Assisted Living won Top Assisted Living Homes 2025

BeeHive Homes of Crownridge Assisted Living earned Best Customer Service Award 2024

BeeHive Homes of Crownridge Assisted Living placed 1st for Senior Living Communities 2025

People Also Ask about BeeHive Homes of Crownridge Assisted Living

What is BeeHive Homes of Crownridge Assisted Living monthly room rate?

Our monthly rate depends on the level of care your loved one needs. We begin by meeting with each prospective resident and their family to ensure we're a good fit. If we believe we can meet their needs, our nurse completes a full head-to-toe assessment and develops a personalized care plan. The current monthly rate for room, meals, and basic care is \$5,900. For those needing a higher level of care, including memory support, the monthly rate is \$6,500. There are no hidden costs or surprise fees. What you see is what you pay.

Can residents stay in BeeHive Homes of Crownridge Assisted Living until the end of their life?

Usually yes. There are exceptions such as when there are safety issues with the resident or they need 24 hour skilled nursing services.

Does BeeHive Homes of Crownridge Assisted Living have a nurse on staff?

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What are BeeHive Homes of Crownridge Assisted Living & Memory Care visiting hours?

Normal visiting hours are from 10am to 7pm. These hours can be adjusted to accommodate the needs of our residents and their immediate families.

Do we have couple's rooms available?

At BeeHive Homes of Crownridge Assisted Living & Memory Care, all of our rooms are only licensed for single occupancy but we are able to offer adjacent rooms for couples when available. Please call to inquire about availability.

What is the State Long-term Care Ombudsman Program?

A long-term care ombudsman helps residents of a nursing facility and residents of an assisted living facility resolve complaints. Help provided by an ombudsman is confidential and free of charge. To speak with an ombudsman, a person may call the local Area Agency on Aging of Bexar County at 1-210-362-5236 or Statewide at the toll-free number 1-800-252-2412. You can also visit online at https://apps.hhs.texas.gov/news_info/ombudsman.

Are all residents from San Antonio?

BeeHive Homes of Crownridge Assisted Living & Memory Care provides options for aging seniors and peace of mind for their families in the San Antonio area and its neighboring cities and towns. Our senior care home is located in the beautiful Texas Hill Country community of Crownridge in Northwest San Antonio, offering caring, comfortable and convenient assisted living solutions for the area. Residents come from a variety of locales in and around San Antonio, including those interested in Leon Springs Assisted Living, Fair Oaks Ranch Assisted Living, Helotes Assisted Living, Shavano Park Assisted Living, The Dominion Assisted Living, Boerne Assisted Living, and Stone Oaks Assisted Living.

Where is BeeHive Homes of Crownridge Assisted Living & Memory Care located?

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How can I contact BeeHive Homes of Crownridge Assisted Living & Memory Care?

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BeeHive Homes of Crownridge Assisted Living & Memory Care is just a short drive away from The Shops at La Cantera a major shopping & dining center in the area. Offering convenient shopping and dining options ideal for senior care families looking for easy-access retail and respite care outings. [San Antonio Texas](#).