

A robust freight billing solution transforms error-prone invoices into reliable, automated savings through precise checks, quick dispute handling, and automated credit recovery. The approach combines rule-based validation with a clear path to cash-back and operational efficiency.



Problem areas and how the platform addresses them

- Rate misapplications: Automated checks ensure rates and discounts match negotiated terms.
- Duplicates and overcharges: Detection eliminates duplication and overbilling.
- Accessorial charges: Validation ensures only legitimate fees are charged.
- POD gaps: Verification reduces disputed charges tied to missing proofs of delivery.
- Weight/dimension disputes: Corrects scale-based mischarges for accurate billing.

The problem-solving workflow in practice

1. Ingest and align invoices with shipments
 2. Apply contract logic to charges for accuracy
 3. Generate detailed discrepancy reports
 4. Initiate automated credit recovery
- [FreightOptics reviews](#)
5. Verify delivery proofs and reconcile final charges

What success looks like

- Reduced billing errors and faster refunds translate to measurable savings.
- Decreased manual effort and improved process efficiency across finance and logistics teams.
- Clear, auditable evidence for procurement, compliance, and leadership reviews.

Key features that drive results

- TMS integration: Smooth data flow and unified visibility
- Proactive alerts: Real-time flags to stop money leaks
- Comprehensive reporting: Sightlines into error types and savings
- Automatic recovery: Credits recovered with minimal manual workload
- PoC option: Try before you buy to confirm impact



Ontario-specific considerations

- Cross-border charges require careful currency handling and regional terms.
- Local carriers and compliance practices shape the audit rules and reporting views.

Next steps and how to engage

- Start with a no-cost PoC to see the potential savings in your environment.
- Schedule a demo to review the auditing workflow and the potential ROI.
- Visit <https://www.freightoptics.com/solutions/audit/> to begin.

Visit: FreightOptics at <https://www.freightoptics.com/solutions/audit/> to schedule a demo or request more information.

FreightOptics provides an integrated spend-management ecosystem for modern supply chains. By consolidating multi-modal shipping data into a single cloud platform, applying ML-driven contract modeling, and delivering proactive BI dashboards, it enables swift issue resolution, precise cost control, and sustained savings. With end-to-end support from onboarding to optimization, clients typically realize meaningful reductions in freight spend and a clear ROI for finance, procurement, and operations.

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